



# Save time and money with Flooid Estate Management (FEM)

**When your goal is to ensure a service or product works correctly and efficiently, then you know the first step to success requires ongoing monitoring and maintenance. Essentially, everything in this world needs maintenance to survive, and software is no exception.**

Just like you schedule regular tune-ups for your car, let us do the maintenance for you. You don't need to spend time or money seeking help to ensure your operations are running flawlessly- FEM provides an ongoing service that will keep your lanes connected and updated in real-time.

## **Then & now**

For store management, Flooid has always assisted retailers with issues and provided tools to help their teams solve problems. With a powerful, resilient cloud-native platform, Flooid has taken responsibility for managing the health of our core platform off retailers' hands. We now provide the opportunity for customers to worry less about having responsibility for lane management with a dedicated team of Flooid experts who will proactively monitor for issues and resolve them on the spot.

**flooid**

## How does FEM work for you?

To ensure your software is secure and reliable, Flooid will perform necessary software updates, detect any issues, and keep everything functioning. With just one click and a set of tools that give clear, targeted visibility to exactly how and what to troubleshoot, Flooid's managed services team can efficiently and quickly resolve issues, bypassing the time-consuming step of reaching out to the store and manually requiring a first line support person to reboot a device. Not only does manual troubleshooting cost time, but it also costs money. With every minute a lane is not trading, purchases are abandoned and potential revenue is lost. FEM's early detection will help ensure your devices are running smoothly and protect your profits.

## Delivering confidence at scale

Flooid supports retailers with hundreds to thousands - to tens of thousands - of lanes and we know that every one needs to be up to date and processing transactions optimally. Whether it's actioning an alert, proactively monitoring a change or deploying an update, FEM gives you the ability to focus on your business and ensures small day to day distractions at one store don't become large cleanup initiatives across the estate.

## Why FEM?



Secure



Reliable



Rapid resolutions



Save time



Protect profits

## Learn more

To take a deeper look at how FEM can elevate your business, empower your first line support, improve customer experiences and protect your profits, reach out to the Flooid team at [marketing@flooid.com](mailto:marketing@flooid.com)

Flooid  
PCMS House, Torwood Close  
Westwood Business Park  
Coventry CV4 8HX

Tel: +44 (0)24 7669 4455  
[marketing@flooid.com](mailto:marketing@flooid.com)  
[flooid.com](http://flooid.com)

**flooid**

© 2023 Flooid. All rights reserved.