



Empower

Empower staff, reduce shrink and accelerate transactions.

Self-checkout can offer huge rewards for retailers — but also to thieves.

Floid's Empower app, paired with devices like the Zebra TC52 powered by Intel manufactured chips and processors, puts the management of the store into the hands of the store associate.

Utilising existing in store mobile devices, Empower delivers instant alerts to signal associates if a customer needs help or an SCO goes offline and allowing them to remotely enable verification for age-restricted items.

Associates can also monitor transactions in real-time, enabling the visual cross check of items scanned, comparing to those appearing on the real-time transaction feed. If a customer acts suspiciously, the associate can check which items and how many items are being scanned against what's ending up in the bag.

Choose Empower by Floid:

- OS agnostic
- Easy to use and deploy
- Set your own tolerances on hesitant scanning
- Real-time information
- Developed by SCO experts
- Event auditing
- Deploy on SCO, cashier operated registers, convertible lanes, kiosks or mobile POS

floid

Watch the Empower video now:



“There is still a real need for retailers to both better understand how they are affected by SCO-related losses – where, how, and why they are happening – and undertake rigorous and robust evaluations of the interventions they are employing.”

The ECR Retail Loss Group

The seven core benefits of Empower:

Reduced shrink

Spot disparities in what’s being scanned and what’s being bagged in real-time, then decide whether to intervene.

Enhanced transaction flow

Real-time alerts allow associates to respond to customer issues immediately – even if they’re not at the SCO.

Fewer hold-ups

Remote authorisation for age-restricted items reduces friction and time to purchase.

Fewer walk-aways

Customers are much less likely to abandon baskets when SCO issues are addressed immediately.

Intelligent monitoring

End of transaction summaries allow shop floor teams to monitor suspicious activity.

Increased insights

Event auditing across all endpoints, including a history of alerts per device and an audit trail.

Live troubleshooting

Staff are immediately alerted if a SCO goes offline for any reason.

Interested?
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